



Residential Collections and Deliveries

Please complete the Following:

1. Name:
2. Address (Please incl. neighborhood/area):
3. Date (pick-up required – please see below):
 - a. **Please Note that laundry will only be collected from the Following Areas on the Following Days:**
 - i. **Monday:** Strand, Somerset West, Stellenbosch, Paarl, Kraaifontein, Durbanville, Brakenfell, Pinelands, Tygervalley, Goodwood, Bellville.
 - ii. **Tuesday:** Kraaifontein, Durbanville, Brakenfell, Parow, Pinelands, Tygervalley, Goodwood, Bellville.
 - iii. **Wednesday:** Pinelands, Goodwood, Bellville, Milnerton, Thornton, Table View, West Beach, Big Bay, Duinefontein, Melkbos Strand.
 - iv. **Thursday:** Waterfront, City Bowl, Atlantic Seaboard, Woodstock, Walmer Estate, Vredehoek, Oranjezicht, Gardens, Observatory, Salt River.
 - v. **Friday:** Ottery, Claremont, Newlands, Rhondebosch, Wynberg, (Incl. All Southern Suburbs), Kennilworth, Tokai, Noordhoek, Constantia, Hout Bay, Fish Hoek, Kommetjie, Simon's Town, Scarborough Muizenberg.
 - vi. **Saturday: Anywhere except** for Strand, Somerset West, Stellenbosch, Paarl, Tokai, Noordhoek, Constantia, Hout Bay, Fish Hoek, Kommetjie, Simon's Town, Scarborough, Muizenberg.
4. Contact number:
5. Alternate Contact number:
6. Do You Require a Weekly Service (Yes/No)?

Residential Pricing:

1. Wash, Dry, Fold: R28.00/Kg (Minimum 10 kg)
2. Wash, Dry, Fold, Iron: R40.00/Kg (Minimum 10Kg)
Flat Work Only (Bed Linen, Table Cloths, etc.)

NOTE1: The 10kg Minimum as described above may be the sum of B. 1. & 2.).

NOTE2: No clothing (jeans, T-shirts etc. will be ironed).

Terms and Conditions:

1. Residential Collections / Deliveries are conducted between 5pm & 9pm daily.
2. 24hr turnaround Monday - Saturday.
3. NO COLLECTIONS ON A SUNDAY.
4. A cancellation fee of R150 will be charged if cancellations are not received by 1pm on the day of Collection.
5. Should no one be home to accept a delivery a Service Fee of R150 will be added to the Invoice.
6. Driver have been instructed to wait a maximum of 15 minutes at any Residential Collection / Delivery address. After such time, points 4. & 5. will be applied.
7. Please include an inventory list with your items. We will double check what is received at our facility. Should there is any discrepancies we will contact you to discuss a way forward - Feel Free to use the [Laundry List Here](#).
8. We weigh our items on-site. Should you wish to weigh your own items as a reference, please ensure that these are weighed accurately.
9. Please mark any stains to be removed. These will be charged for at R25 per stain. If stains are not marked for removal, we shall not execute any special treatments. It cannot however be guaranteed that all stains are removable.
10. Should less than 10kgs be received, 10kgs will be charged for.
11. In booking a Collection it is understood that these Conditions are understood and agreed with.